Postal Rate Commission Submitted 11/27/2002 2:08 pm Filing ID: 36136

## UNITED STATES OF AMERICA Before The POSTAL RATE COMMISSION WASHINGTON, D.C. 20268-0001

Experimental Changes to Implement	)	Docket No. MC2002-2
Capital One NSA	)	

OFFICE OF THE CONSUMER ADVOCATE
REQUEST FOR ORAL CROSS-EXAMINATION OF
CAPITAL ONE SERVICES WITNESS
DONALD JEAN
(November 27, 2002)

Pursuant to Rule 30(e)(3) of the Commission's Rules of Practice, the Office of the Consumer Advocate (OCA) hereby requests oral cross-examination of the abovenamed Capital One witness. Oral cross-examination will focus on the witness's testimony and designated interrogatory responses. In particular, cross-examination will focus on the costs and benefits of free electronic notification of forwarding.

Respectfully submitted,

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